

Hospital Compare Data

JULY 20 - DEC 20

<p>Holzer Medical Center - Gallipolis 100 Jackson Pike Gallipolis, OH 45631 (740) 446-5000</p> <p><i>Hospital Type: Acute Care Hospitals</i> <i>Provides Emergency Services: Yes</i></p>	<p>Holzer Health System is committed to providing you and your family with the best possible experience, each and every time you visit us.</p> <p>HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) is a national survey that asks patients about their experiences during a recent hospital stay. Use the results shown below to compare hospitals based on ten important hospital quality topics.</p>
---	---

OVERALL STAR RATING



	Holzer Health System	Ohio Average	National Average
Patients who reported that their nurses "Always" communicated well	76%	81%	80%
Patients who reported that their doctors "Always" communicated well	78%	80%	81%
Patients who reported that they "Always" received help as soon as they wanted	65%	68%	67%
Patients who reported that staff "Always" explained about medicines before giving it to them	57%	63%	63%
Patients who reported that their room and bathroom were "Always" clean	70%	73%	73%
Patients who reported that the area around their room was "Always" quiet at night	58%	62%	63%
Patients who reported that YES, they were given information about what to do during their recovery time	85%	89%	86%
Patients who "Strongly Agree" they understood their care when they left the hospital	47%	53%	52%
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	67%	74%	72%
Patients who reported YES, they would definitely recommend the hospital	60%	72%	71%